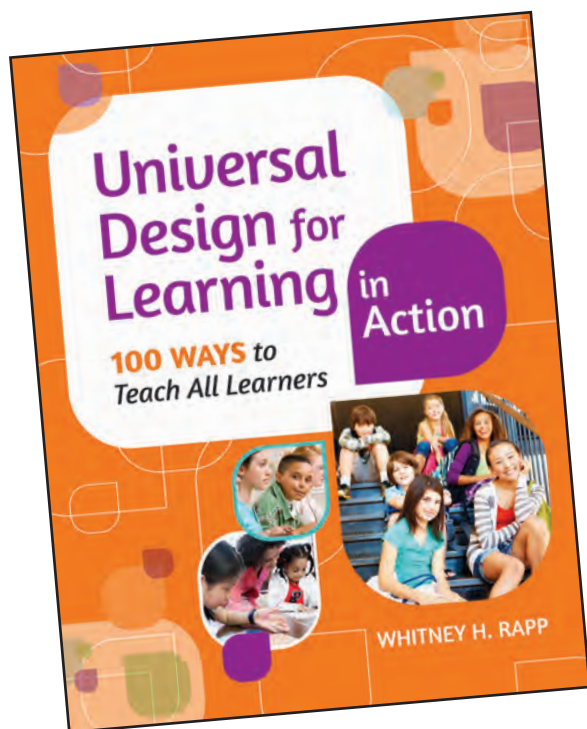


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# Universal Design for Learning in Action

## 100 Ways to Teach All Learners

by

**Whitney H. Rapp, Ph.D.**  
St. John Fisher College  
Rochester, New York



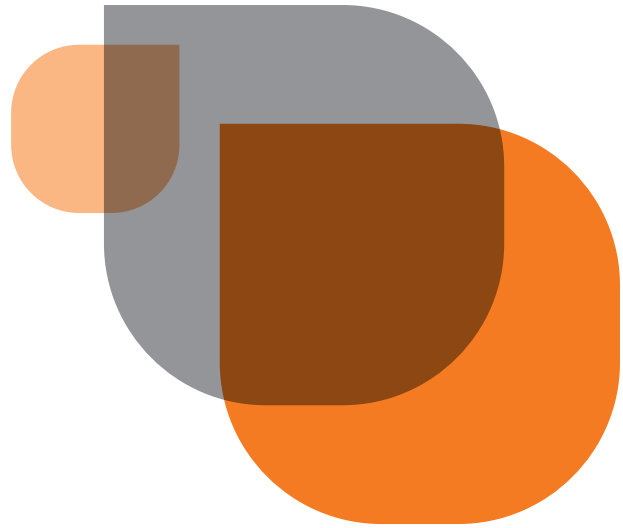
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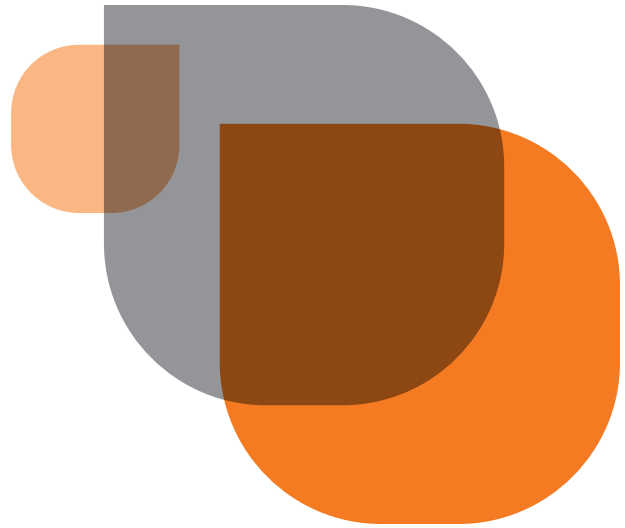
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## About the Author

**Whitney H. Rapp, Ph.D.**, Associate Professor of Inclusive Education, St. John Fisher College, 3690 East Avenue, Rochester, New York 14618

Dr. Rapp is Associate Professor of Inclusive Education at St. John Fisher College, where she teaches courses on inclusive education pedagogy, assessment, classroom management, and diversity issues. Dr. Rapp holds a bachelor's degree in elementary education and psychology from the State University of New York at Potsdam and master's and doctoral degrees in special education from Michigan State University. Prior to her experience in teacher education, Dr. Rapp taught many grade levels in a variety of settings, from fully inclusive classrooms to residential special education schools. All of these experiences reinforced her belief that all children can learn and that all children should learn together in inclusive settings. Dr. Rapp's current research interests include universal design for learning throughout the school years and college. She is the coauthor of the textbook *Teaching Everyone: An Introduction to Inclusive Education* (coauthored with K.L. Arndt; Paul H. Brookes Publishing Co., 2012), and she presents at local, state, national, and international conferences on differentiation of instruction, teacher education, and inclusion. She serves on the Board of Directors of TASH. Dr. Rapp's spare time is spent with her husband and three children, riding bikes, hiking, playing board games, reading, watching movies, and enjoying Owasco Lake.

SECTION II

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## PROVIDING MULTIPLE MEANS OF ENGAGEMENT

UDL includes many different ways to engage students in learning. Each student is unique in his or her learning style, abilities, and ways of engaging in various learning opportunities. Some prefer working alone, whereas others prefer group work. Some prefer open-ended, highly subjective tasks, whereas others prefer structured, objective tasks. To increase engagement, teachers need to catch students' interest, as well as help them sustain effort and persist toward a goal, and self-regulate their learning behaviors (National Center on Universal Design for Learning, 2011).

To set the tone for effectively engaging students, it is important to decrease discomfort and distractions. Some students can focus their attention easily on a given task, whereas others have more difficulty filtering out distractions in the environment, some of which may cause discomfort or distress. There are many factors involved here to make sure the classroom is physically and emotionally comfortable. Physically, the temperature should be moderate, the lighting should be adequate, and the furniture should be appropriate for all students' needs. Emotionally, the classroom should be supportive, free of ridicule and judgment, and encouraging. Each student should be urged to take risks but not forced out of his or her comfort zone, which is unique to each student.

### Options for Catching Interest

One of the most effective ways to catch students' interests and encourage them to attend to important information is to provide choice and autonomy. Students can choose the process used to accomplish a task, the tools or materials used during the process, and the product they create to show their learning. Differentiated menus are an excellent example of offering choice to students. As long as the choices are appropriate—not too easy and not too challenging—providing choice increases interest and engagement.

Another important way to interest students is to offer relevant, valuable, authentic activities. Teaching them to work division problems in math for the purpose of completing a worksheet or test is not authentic. Bringing in a cake and teaching them to work a division problem so that each student receives an equal piece is relevant. Having students bring in real problems from home—How should the vegetable garden be divided? How can I double or halve a recipe? How much tile do I need to cover the bathroom floor?—and working out the problems to inform their families is valuable. Make sure activities are culturally relevant, as well as socially, developmentally, and individually appropriate.

### Options for Sustaining Effort and Persistence

Once the teacher has a student's interest, it is important to help the student persevere in his or her efforts. Sustaining effort on a task can be increased by frequently revisiting the goals and steps toward the goal so that the student can strive for the goal. Varying resources and changing materials can refresh engagement. Fostering collaboration and communication through carefully structured groups helps students guide each other toward task completion. Providing frequent feedback and showing the student how much progress has been made demonstrates how far he or she has come and how much is left to do.

### Options for Self-Regulation

For students to self-regulate their learning behaviors, they need to know what those behaviors are and how they can be improved. As a teacher, every time you find an effective

tive strategy for a student, it is important that the student be made aware of the strategy and its positive effect. The more students know about their strengths, needs, and best strategies, the more they will be able to take charge of their own learning, including self-regulating their performance and progress. Areas in which a student should be self-aware include extrinsic (external) and intrinsic (internal) motivators, personal coping skills, self-assessment, and self-reflection. Some extrinsic motivators may be grades, prizes, or rewards (e.g., extra recess, computer time). Some intrinsic motivators may be pride in a job well done, excitement about the topic, or a feeling of being challenged. Coping skills that help students focus their attention or work through overwhelming situations include drawing or doodling, chewing gum, talking to a peer or counselor, and writing in a journal. Self-assessment and self-reflection are difficult to develop. It is not easy for people to step back, look at themselves objectively, and be honest and specific about how they are doing and how they can improve. Teachers can provide scaffolds that help students assess their own performance and reflect on ways to improve.

Fostering independence generally increases motivation and engagement. At any age, students are ready to take on a new task themselves. At 5 years old, it may be deciding which center to do first during independent work time. At 10 years old, it may be deciding which book to read for a book circle and developing discussion questions for the group. At 15 years old, it may be starting an extracurricular club and facilitating the meetings. The teacher's role is to scaffold and guide, not micromanage.

## CONSIDERATIONS

There are several considerations to keep in mind when thinking about how to engage diverse learners.

### Human Interests Are Unique and Dynamic

No two students are engaged the same way, even if they share commonalities. Not all students with autism, for example, are engaged in the same way, just as not all boys are engaged in the same way, and not all African American students are engaged the same way. Even identical twins have different perspectives and experiences that shape their unique interests. No two students are alike. Nor is any one student the same for very long. One thing this means for teachers is, essentially, that there is never a time for resting on your laurels. Once you have a great store of ways to catch your students' interests, you still need to keep looking for new ways to keep it fresh, novel, and age-appropriate. I do not have to tell you how quickly children grow and change.

### Sustained Effort, Persistence, and Self-Regulation Depend on Many Variables

Willis (2006) described the role of emotion and stress in students' abilities to process information, sustain attention, plan and set goals, problem-solve, critically analyze, and evaluate outcomes. In either a stressed or a bored state, the part of the brain's limbic system called the amygdala shifts into overdrive. In this state, information is channeled into fight-flight-freeze mode in which little higher order processing is possible. It is important to maintain a balance between stress and boredom. Students need to be challenged but not frustrated, and they need to feel comfortable in a predictable environment without being bored. Many things, both physical and emotional, can cause stress. Although teachers cannot predict, plan, or prevent some of them (e.g., coming down with a cold, not getting

enough sleep, being excited or anxious about weekend plans, having a poor diet), we can be ready and make the classroom safe from other negative variables (e.g., fear of making a mistake in the classroom, lack of choice in assignment topics or peer partners, test anxiety, culturally irrelevant content).

## How It All Comes Together

Engagement is one of the principles of UDL, but it is also prominent in the other foundational theories of this book. Tomlinson and McTighe (2006) included it in the WHERETO Framework of Understanding by Design. The acronym stands for

- *What* to learn
- How to *Hook* and engage learners
- How to *Equip* students
- Encouraging learners to *Rethink* previous learning
- Promoting self-*Evaluation*
- *Tailoring* learning activities
- *Organizing* learning for maximum engagement and effectiveness

Two important points included here are the value of hooking students with introductory activities that “itch” the mind and draw them into learning, and immersing students in challenging tasks and problems at first, rather than making them climb the lower rungs of the ladder mastering basic concepts first. Tomlinson and McTighe (2006) found that tapping students’ interests and allowing them choice of authentic tasks increased their learning productivity. Culturally responsive teaching theory includes choice and authenticity as important for engaging students, as is inductive, interactive, and communal problem solving (Gay, 2010).

Research on brain-based learning indicates that our brains are structured to better remember novel or unexpected events. These types of events put our brains on alert, better focused on what is to come next (Willis, 2006). Once the novelty has hooked them, students need opportunities to interact with the new information to sustain their attention.

Last, an essential part of believing in one’s individuality—a main concept of full citizenship in the classroom—is understanding that each person has his or her own interests and personality. Discovering those individualized interests and incorporating them into new learning is critical in creating a classroom that engages everyone.

# Bulletin Board Borders

**Place bold, distinct borders around bulletin boards and wall displays.** Many teachers like

to cover bulletin boards and classroom walls with displays of student work and decorations. This practice can help to create a shared space and to build classroom community. Sometimes, however, visual displays can be overwhelming to students who have difficulty processing a lot of visual stimuli. By placing a bold border that distinguishes the display from the background wall and from other displays, you can help students perceive each display as one piece instead of many pieces. In that way, the classroom can be engaging to all, while not overwhelming to some.

## Try This



Messy bulletin board



Bulletin board with border

## Why This Works

- **Research base.** It is based on neuropsychology research about figure–ground discrimination (National Center for Learning Disabilities, 2012).
- **Student involvement.** Students can evaluate displays for effectiveness, overstimulation, and engagement. Students can participate in creating displays and rotating work. Assigning someone to be the Bulletin Board Manager or Interior Decorator can be a classroom job.
- **Reasonable use.** It is simple, easy, and inexpensive for the teacher and/or students to implement.
- **Expectations maintained.** It makes the room more appealing yet not overstimulating. It does not lower expectations for knowledge or skill level for any student.
- **Equity and universality.** It recognizes diversity in the ways students are engaged and in the ways students process visual stimuli. All students can experience the visuals equitably without compromising the colorfulness or engaging quality of the classroom.

### IF ... THEN

If the material on the bulletin board is used for instructional purposes, and the students learn more from the visually distinctive display, then this can also be a strategy for **Input**.

INPUT

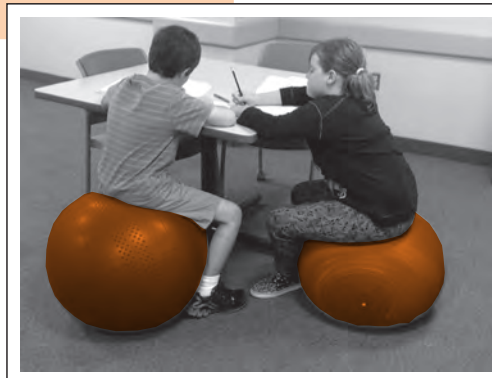




# Seating

**Offer varied seating.** An outdated belief is that in order to be engaged, a student must be sitting up straight in a chair, at a desk, with feet on the floor. Now we know that some students are more engaged when moving or standing. It is time to rethink seating in the classroom. Student desks and chairs may still work best for some, so they should continue to have their place—as long as they are adjustable—but more options need to be added. For example, using a stability ball instead of a standard chair turns a student desk into a newly engaging workspace. Bean bag chairs and yoga mats moved to quieter, more private areas of the classroom create a more relaxing space where some students are able to work longer and more efficiently. Small-group tables allow students to have company or collaborate in their work. Taller café tables allow students to stand and wiggle while engaged in tasks. In addition, seat cushions, supports, stools, and learning chairs are available.

## Try This



Stability balls



Bean bags

## Why This Works

- **Research base.** Comfortable, flexible seating in the classroom can increase engagement and motivation (Gargiulo & Metcalf, 2010).
- **Student involvement.** Students are able to explore and choose which furniture is most comfortable for them for various activities, which provides them opportunity to reflect on whether their level of engagement increases or decreases.
- **Reasonable use.** All of the seating variations mentioned are readily available. The cost may be considerable depending on the furniture.
- **Expectations maintained.** When the teacher believes that alternative seating can be used for learning and not just recreation, that belief is



Café table





passed to the students. Students are still expected to be engaged in the lesson and work and to use the furniture in a safe and respectful manner.

- **Equity and universality.** All seating variations must be available to everyone. Everyone in the classroom is entitled to a seat, so everyone should be entitled to a choice of seat.

**IF ... THEN**

If stability balls, standing, and moving are used to benefit learning and behavior, as evidenced in multiple research studies (Kilbourne, 2009; Schilling, Washington, Billingsley, & Deitz, 2003; Shepard, 1997), then this can also be a strategy for **Input.**

INPUT

