

# 4

## benefits of a **PRIMARY SERVICE PROVIDER** approach to teaming



The primary service provider (PSP) approach to teaming is a widely used, evidence-based model that makes one member of an early intervention team the consistent point of contact with a family. Here are 4 key benefits of using this approach:

# 1

**Increasing coordination.** Using a single primary service provider allows for increased coordination of supports and services instead of a more fragmented approach to addressing child and family priorities.

# 2

**Strengthening relationships and communication.** The important adults in the life of the child can focus on developing trust, respect, and open communication with one key person instead of having to experience this process with multiple people who have different interaction styles, levels of expertise, and knowledge about the child and family.

# 3

**Reducing gaps and overlaps.** The PSP approach decreases both gaps and overlaps in supports and services. Using multiple practitioners invites redundancy across practitioners to address particular skills, and gaps can occur when multiple providers are involved because of lapses in communication.

# 4

**Addressing family diversity.** Due to the complexity of working with diverse families, identifying one lead provider reduces the potential of violating a family's values, beliefs, rituals, and traditions. A primary provider can focus on embracing the uniqueness of the family and respectfully engaging in conversations to better understand family preferences.